
It’s OK if you’re not feeling OK

1800 595 212

HeadtoHelp is a collaborative initiative of Victoria’s Primary Health Networks and funded by the Australian Government.
The HeadtoHelp service is open to Victorians of any age who may be experiencing distress or mental ill health. This includes people who have never accessed mental health services before and their family and friends. It also is for family and friends of those in aged care.

There are 15 HeadtoHelp hubs across the state. In South Eastern Melbourne, our three hubs are located in Frankston, Berwick and Officer, but you can access services via phone no matter where you are.

You can call HeadtoHelp on 1800 595 212 and we will help you find the support you need. Your GP or another health professional might also suggest you use the HeadtoHelp service.

When you call HeadtoHelp on 1800 595 212, an experienced mental health professional will listen and work with you to find the best ways to get you the help you need.

Depending on the assistance you need, we may connect you with online support or an existing mental health service, such as a GP, or other health or support service to get you back on track. The hubs can help you find a GP if you do not have one, as it’s really important that your mental and physical health are looked after together.

The HeadtoHelp hub’s multidisciplinary team has GPs and mental health workers, including psychologists, mental health nurses, social workers and alcohol and drug workers, who can support you through telehealth, or onsite at a hub.

Your mental and physical wellbeing are linked, so the best way to improve your mental health is with a team-based approach that includes your GP. We can also help with the other essentials of life such as housing, work, education and training.