

# Integrated Team Care GP Fact Sheet

## Care Coordination & Supplementary Services for Aboriginal & Torres Strait Islanders in the South Eastern Melbourne Region

Aboriginal & Torres Strait Islander people from your practice who have a chronic disease may be eligible to receive assistance to manage their ongoing medical care through the Integrated Team Care Program.

### Who is eligible for the ITC program?

Aboriginal & Torres Strait Islander people who:

- have a chronic disease (dental is not a chronic disease for the purpose of the ITC program)
- have a current **GPMP and TCA**
- live in the Local Government Areas of Bayside Council, Cardinia Shire Council, City of Casey, City of Frankston, Glen Eira City Council, City of Greater Dandenong, City of Kingston, Shire of Mornington Peninsula, City of Port Phillip or City of Stonnington

### How do I refer to the ITC program?

- Write an allied health referral to your closest (see LGA map) ITC Care Coordinator using template from Best Practice or Medical Director
- Patient's current GPMP and TCA must accompany referral

The Care Coordinator will assess all referrals using a comprehensive decision making tool

### How can the ITC Care Coordinator help?

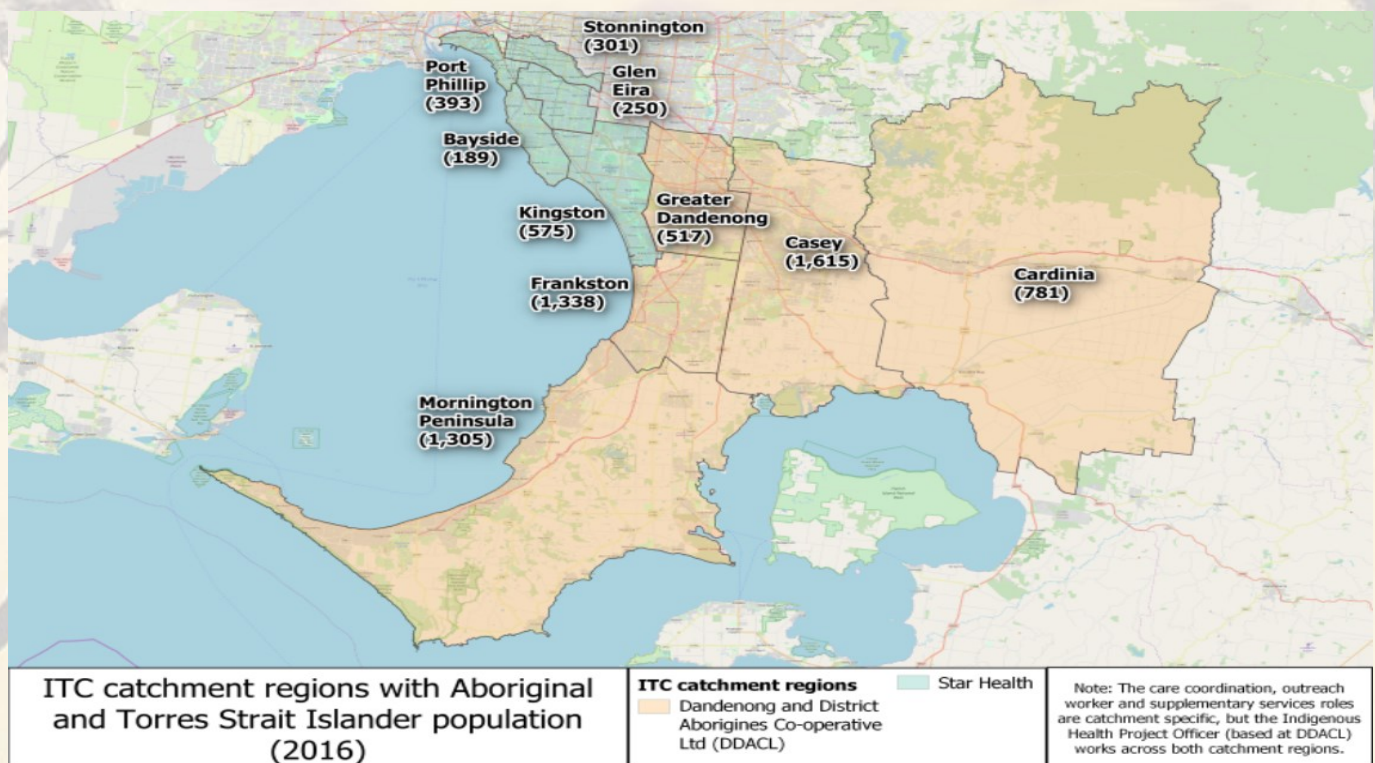
- Arrange specialist and allied health appointments identified in GPMP and TCA
- Arrange access to support from the Aboriginal Outreach Worker
- Provide support and encouragement for the patient and their family to develop self-management skills for their chronic condition
- Link the patient and family with other relevant services and programs
- Negotiate specialist and allied health fees where affordability prevents access to services
- Provide free access to some medical aids and equipment



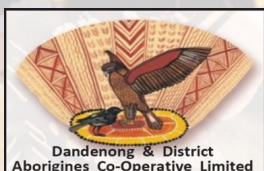
## What services can be funded?

The ITC Program can provide funding to assist patients to access specialist services, allied health services, and some medical equipment (as per GPMP); provided funding isn't available through any other funding sources e.g. NDIS. Funds may be available for:

- The gap payment between MBS rebates and specialist or allied health provider fees or MBS rebates are not available
- Addressing waiting periods longer than clinically appropriate
- Taxi to attend medical appointments when the Aboriginal Outreach Worker is unavailable and where there is no local transport
- Purchase some medical aids and equipment—contact a Care Coordinator for further details



## ITC Program Implementation Guidelines



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