Immediate ENT Referral or Admission

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Using this pathway
1. Check the relevant statewide referral criteria by following the relevant link below.
2. Prepare the required information and refer to the appropriate service.
3. If appropriate and with patient consent, contact the Aboriginal Hospital Liaison Officer from the relevant service.
4. Inform the patient to take a copy of the referral and any medications to the hospital.

Statewide Referral Criteria

- Acute nasal fracture
- Recurrent tonsillitis
- Bilateral or asymmetrical hearing loss
- Rhinosinusitis
- Discharging ear
- Salivary gland disorder or mass
- Dysphagia
- Thyroid mass
- Hoarse voice (dysphonia)
- Tinnitus
- Neck mass or lumps
- Vertigo (ENT)
- Obstructive sleep apnoea
- Recurrent tonsillitis
### Alfred Health - Alfred Hospital Emergency Department & Trauma Centre

**REFERRAL OPTIONS**
- **Phone**: (03) 9076-3405
- **Acute phone**: 1800-253-733
- **Fax**: (03) 9076-6063
- **Website**: [Alfred Emergency & Trauma Centre](#)

**Service Address**
- Emergency and Trauma Centre, Ground Floor
- Alfred Health - Alfred Hospital
- 55 Commercial Road
- Melbourne VIC 3004

**Hospital contact details**
- **Phone**: (03) 9076-2000
- **Fax**: (03) 9076-6063
- **Website**: [The Alfred Hospital](#)

### Alfred Health - Sandringham Hospital Emergency Department

**REFERRAL OPTIONS**
- **Phone**: (03) 9076-1470
- **Fax**: (03) 9076-1474
- **Website**: [Sandringham Emergency Department](#)

**Service Address**
- Emergency Department
- Sandringham Hospital
- 193 Bluff Road
- Sandringham VIC 3191

**Hospital contact details**
- **Phone**: (03) 9076-1000
- **Website**: [Sandringham Hospital](#)

### Monash Health - Casey Hospital Emergency Department

**REFERRAL OPTIONS**
- **Phone**: (03) 8768-1899
- **Website**: [Casey Hospital](#)

**Service Address**
- Emergency Department
- Casey Hospital
- 52 Kangan Drive
- Berwick VIC 3806

**Hospital contact details**
- **Phone**: (03) 8768-1200
- **Fax**: (03) 8768-1982
- **Website**: [Casey Hospital](#)
## Monash Health - Dandenong Hospital Emergency Department

**REFERRAL OPTIONS**
- **Phone:** (03) 9554-8415
- **Acute phone:** Call 03) 9554-9669
- **Website:** Dandenong Hospital

**Service Address**
- Emergency Department
- Dandenong Hospital
- David Street
- Dandenong VIC 3175

**Hospital contact details**
- **Phone:** (03) 9554-1000
- **Fax:** (03) 9554-1120
- **Website:** Dandenong Hospital

## Monash Health-Monash Medical Centre Clayton Emergency Department

**REFERRAL OPTIONS**
- **Phone:** (03) 9594-2149
- **Acute phone:** Call (03) 9594-6666
- **Fax:** (03) 9594-6895
- **Website:** Monash Medical Centre Clayton Emergency Department

**Service Address**
- Emergency Department
- Monash Medical Centre Clayton
- 246 Clayton Road
- Clayton VIC 3168

**Hospital contact details**
- **Phone:** (03) 9594-6666
- **Fax:** (03) 9594-6895
- **Website:** Monash Medical Centre

## Peninsula Health-Frankston Emergency Department

**REFERRAL OPTIONS**
- **Phone:** (03) 9784-7777
- **Acute phone:** Call (03) 9784-7196
- **Website:** Emergency Department Frankston Hospital

**Service Address**
- Emergency Department Frankston (Enter via Gate 2)
- Level 1, Building A2
- Frankston VIC 3199

**Hospital contact details**
- **Phone:** (03) 9784-7777
- **Website:** Frankston Hospital

## Peninsula Health - Rosebud Emergency Department

**REFERRAL OPTIONS**
- **Phone:** (03) 5986-0666
- **Acute phone:** Call (03) 5986-0623

**Service-specific criteria & information**
The Department is designed and staffed to manage moderate and minor emergencies that generally do not require admission as
ask for ED consultant
(03) 5986-7589
Fax
Website
Rosebud Hospital

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<td>Emergency Department Rosebud Hospital 1527 Pt Nepean Road Capel Sound (Rosebud West) Vic 3939</td>
<td>Phone (03) 5986-0666  Fax (03) 9784-2314  Website Rosebud Hospital</td>
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inpatients, complex investigation or emergency surgery. Radiology services are provided between 8:30 – 22:00. More serious cases are stabilised and transferred to either Frankston Hospital or to other appropriate hospitals within or beyond Peninsula Health.

### Alfred Health-Aboriginal Health Liaison Officer(s)

- **Sharon Bolger**  
  Aboriginal Health Liaison Officer:  
  Phone: (03) 9076-5387  
  Mobile: 0419-592-207  
  Email: s.bolger@alfred.org.au

- **Alicia Morris**  
  Aboriginal Health Liaison Officer:  
  Phone: (03) 9076-5387  
  Mobile: 0409-930-152

### Monash Health-Aboriginal Hospital Liaison Officer(s)

- **Lesley Gardner**  
  Aboriginal Hospital Liaison Officer:  
  Phone: (03) 9594-2290  
  Email: lesley.gardener@monashhealth.org.au

### Peninsula Health-Aboriginal Health Liaison Officer(s)

- **Dwayne Pearce**  
  Aboriginal Health Liaison Officer  
  Phone – 0466-863-538  
  Email: DwaynePearce@phcn.vic.gov.au

- **Lisa Coppe**  
  Aboriginal Health Liaison Officer  
  Phone: 0481-901-324  
  Email: LCoppe@phcn.vic.gov.au