VISION: A trusted partner in effectively facilitating improved health outcomes for people in South Eastern Melbourne

MISSION: Enable enhanced and efficient health care outcomes in partnership with our team, clinicians, our stakeholders and the community

VALUES: Community • Collaboration • Accountability • Respect • Excellence • Solution-focused

OBJECTIVES

HEALTH OUTCOMES
Delivering improved health access and outcomes for the community, informed by evidence and data.

WORKFORCE CAPACITY
Building the workforce capacity of our service provider partners and teams to meet current and future funded community health outcomes.

ENGAGEMENT
Positive and productive stakeholder engagement experiences for our service delivery partners, team members and the community.

INFLUENCE
Helping to change primary health care policy to improve needs-informed community health outcomes.

PERFORMANCE GOALS

1. COMMISSIONING FOR LOCAL/REGIONAL OUTCOMES
Performing effective & efficient needs assessments & programs with measurable outcomes that are focused on delivering to our vision.

2. PEOPLE & CULTURE
Reinforcing & encouraging our community focused values through high levels of staff engagement & capability.

3. BUILD ENGAGEMENT WITH COMMUNITY & PARTNERS
Proactively engaging with our stakeholders as a trusted facilitator & enabler in improving outcomes for our community & delivery partners.

4. GOVERNANCE, RISK & COMPLIANCE
Adhering in operating to best practice standards in governance, risk management, funder compliance requirements & communications.